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BEFORE THE COMMITTEE: ACTIONS NEEDED TO IMPROVE AIRLINE CUSTOMER SERVICE: PROJECT ID: CC-2007-046



Before the Committee: Actions Needed To Improve Airline Customer Service: Project ID: CC-2007-046

Office of Inspector General: U.S. Department of Transportation

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book ***** Print on Demand *****.On April 20, the Inspector General testified before the House Transportation and Infrastructure Aviation Subcommittee regarding actions needed to improve airline customer service. The Inspector General testified: (1) that airlines must refocus their efforts to improve customer service; (2) the Department should take a more active role in airline customer service issues; (3) airlines must overcome challenges in...

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